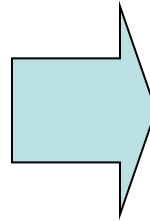


# Salesforce Accelerator

## **Design time (configure the solution)**

- Use prebuilt maps, SF Web Service connections
- Use pre-built process templates to create data synchronization services with Salesforce and backend systems
- Configure Salesforce to call Web Services running in Adeptia
- Configure triggers to run automatic data synchronization via scheduled or real-time events



## **Run-time (run the solution)**

- Web Forms
- Scheduled triggers
- Real-time Web Service calls
- On-demand service calls by back-end or cloud applications


## Example 1

Example of how a business user can interface with the Salesforce solution through Web Forms

# Download from Salesforce

[ - ] My Solutions

- [ - ] Salesforce Synchronizer
  - Request
- [ + ] My Monitor
- [ + ] History
- [ + ] B2B
- [ + ] Data Interfaces




Downloads | Uploads | Reports

Select data object to download from Salesforce

- Accounts
- Cases
- Campaigns
- Contacts
- Contracts
- Leads
- Opportunities
- Products
- Reports

Submit

# Upload to Salesforce

- [-] **My Solutions**
- [-] **Salesforce Sychup**
  -  Request
- [+] **My Monitor**
- [+] **History**
- [+] **B2B**
- [+] **Data Interfaces**




Downloads **Uploads** Reports

Select data object to upload to Salesforce

- Accounts
- Cases
- Campaigns
- Contacts
- Contracts
- Leads
- Opportunities
- Products
- Reports

Submit

# Generate and distribute reports

- [-] My Solutions**
  - [-] Salesforce Sychup**
    -  Request
  - [+] My Monitor**
  - [+] History**
- [+] B2B**
- [+] Data Interfaces**



Downloads

Uploads

Reports

Create and distribute reports to Sales

- Active Accounts - Chicago
- Quarterly Report
- Forecast for next quarter

Reports are emailed to Sales email distribution list.

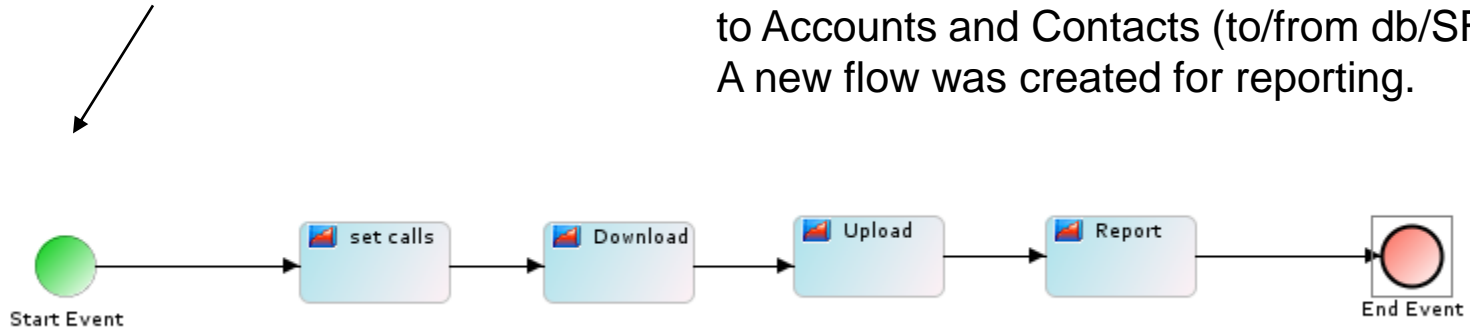
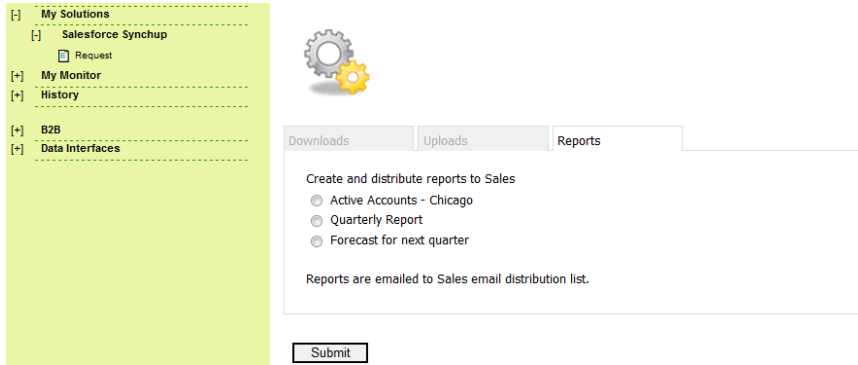
Submit

# Web Form triggers a process flow to download, upload or generate report

Clicking on the Submit triggers a parent flow which calls the individual process flows.

The radio or checkbox options in the form contain the actual Flow ids that are set via put-context.

Currently the individual flows are related to Accounts and Contacts (to/from db/SF). A new flow was created for reporting.



## Example 2

Example of real-time Web Service call by Salesforce

# Create a web service in Adeptia and configure it in Salesforce as shown below

Expand All | Collapse All

Quick Find

**Force.com Home**

**System Overview**

**Personal Setup**

- My Personal Information
- Email
- Import
- Desktop Integration

**App Setup**

- Customize
- Create
  - Apps
  - Custom Labels
  - Objects
  - Packages
  - Report Types
  - Tabs
- Workflow & Approvals
  - Workflow Rules
  - Approval Processes
  - Flows
  - Tasks
  - Email Alerts
  - Field Updates
  - Outbound Messages

**All Outbound Messages** [Help for this Page](#)

Outbound Messages are SOAP transactions that salesforce.com automatically sends to external systems when triggered.

View: All Outbound Messages [Edit](#) | [Create New View](#)

A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W | X | Y | Z | Other **All**

[New Outbound Message](#) | [View Message Delivery Status](#)

Action	Name	Endpoint URL	Object	Last Modified Date
<a href="#">Edit</a>   <a href="#">Del</a>	AccountTrigger	<a href="http://174.129.228.75:8080/ws/services/AccountTrigger?wsdl">http://174.129.228.75:8080/ws/services/AccountTrigger?wsdl</a>	Account	12/7/2012
<a href="#">Edit</a>   <a href="#">Del</a>	vikas	<a href="http://69.222.42.79/adeptia/WsReceiveSFUpdates">http://69.222.42.79/adeptia/WsReceiveSFUpdates</a>	Account	12/6/2007

A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W | X | Y | Z | Other **All**

This is a web service published in the Adeptia cloud instance.

Login as admin / adeptia443 (url is in the endpoint above)

Go to Configure > Web Service > Provider and check out the AccountTrigger web service.

Any change in accounts in salesforce triggers off this web service  
And the change data is passed to this web service.

Process flow of this web service takes this change and emails me the data as an email target.



## Example 3




Schedule jobs to run the upload/download automatically

# Configure jobs to run upload/download automatically

## Deploy > Events & Triggers > Calendar

[New](#) | [Edit](#) | [Delete](#) | [Revisions](#) | [Dependencies](#)

[Activate](#) | [Trigger Now](#)

#		Name	
1	<input type="radio"/> 	RunAccountUpload	run daily at noon
2	<input type="radio"/> 	RunContactsDownload	run daily at noon