

Adeptia Suite 5.0 Business User Guide

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Document Conventions

Convention	Description
Text Matter in font Verdana and font size 9 point.	Explains the installation guide.
Text matter	Click on link to reach target.
Ø	Note:

Abbreviations Used

Abbreviation	Description
WebDAV	Web-based Distributed Authoring and Versioning



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1 ABOUT THIS GUIDE

This document covers a detailed description of all features of Adeptia Suite that are available to a business user. It acts as a guideline to use these features seamlessly and perform them in a business environment using Adeptia Suite.



These features are available to all users of Adeptia Suite.

Additionally, a business user also has access to the Process Modeling and Simulation feature of Adeptia Suite. For details, refer to the Process Modeling and Simulation Guide.

This document is divided into the following sections:

- My Tasks
 - Task Manager
 - Task History
- My Documents
 - Document Manager
- My Solutions
 - Using My Solutions
- My Monitor
 - Monitoring Solutions
 - Monitoring User Performance
 - Viewing Usage Report
 - Viewing Process Flow Report
- History
 - Viewing Adeptia Server Logs
 - Viewing Audit Trail Log
 - Viewing Event Log
 - Viewing System Log
 - Viewing Process Flow Log



2 TARGET AUDIENCE

Even though all these features are available to all users, they are primarily performed by a business user. Thus, this document is intended for business users. They can use these details to seamlessly perform all functions of Adeptia Suite.



MY TASKS

3 TASK MANAGER

You can view and manage all tasks assigned to you. If you are a manager then you can view and manage all tasks assigned to your staff (all users for whom you are the manager).

In the Adeptia Suite this feature is available in:

BPM Suite	Workflow Suite	Integration Suite	ETL Suite
\checkmark	\checkmark	\checkmark	\checkmark

This chapter describes the following tasks:

- Opening Task Manager
- Opening a Task
- Attaching Files to a Task
- Viewing Files Attached to a Task
- Entering Comments for a Task

OPENING TASK MANAGER

By default, the Adeptia Homepage workspace area is displayed as a tabbed layout. It has two tabs:

- Task Manager
- Staffs Task Manager (appears only when you are a Manager)

It is displayed with the Task Manager tab as selected.

Steps to open Task Manager

- 1. By default, the Adeptia Homepage displays the Task Manager screen. Alternately, in the Adeptia Suite homepage menu, click **[+] My Tasks** to expand the tree. All the items in the **My Tasks** category are displayed.
- 2. Click Task Manager. The Task Manager screen is displayed (see Figure 3.1).

[ask	Manager					
]	Select Field to Search	🔽	Search
Ove	r Due					
# *	Task Name	Task St	bject Action	Priority	Expiry Date	Comm.
			No over due tasks			
Due	Today					
# 🔺	Task Name	Task Subj	act Action	Priority	Due Date	Comm
L	LossAdjustor	lossadjustor	Open Task	Immediate	07/01/2009 21:48	a
Due	within a Week					
# 🔺	Task Name	Task Subj	ect Action	Priority	Due Date	Comm
L	ReviewClientDetails	task1	Open Task	Immediate	07/02/2009 17:35	a
2	ReviewClientDetails	task1	Open Task	Immediate	07/02/2009 17:36	
8	Claim_Amount_review	review	Open Task	Normal	07/02/2009 17:41	a
-						
Due	Later					
# 🔺	Task Name	Task S	ubject Action	Priority	Due Date	Comm.

Figure 3.1: Task Manager

3. This screen displays tasks as organized based on the date when they are due. The information includes the task name, task subject, action, priority, expiry date and comments.

The tasks are organized as:

- **Over Due:** contains a list of tasks for which due dates have already passed.
- **Due Today:** contains a list of tasks which are due for today.
- **Due This Week:** contains a list of tasks, which are due for the next six days. Tasks that are listed in the *Due Today* list are not listed in this list.
- **Due Later:** contains a list of tasks for which due dates are more than seven days.

Staffs Task Manager

This tab displays tasks as organized based on staff and further based on the date when they are due. The information includes the task name, task subject, assigned to, priority, expiry date, due date, action and comments.

The tasks are organized as:

• **Staff Profile:** contains the list of staff. Manager can view task assigned to its staff and the calendar of the staffs for its availability. To view the dates at which user will not be available, click **View** link in the user's profile (see Figure 3.2).



	e Page Manager Staff Task Manager			
		Select Field to Search 💌		Search
Staf	ff Profile			
# 🔺	User	Colleague	Ac	tion
1	demo_supervisor		Tasks	Calendar
2	demo_incharge		Tasks	Calendar

Figure 3.2: Staff Profile

When you click on *Task* link, of any user under the *Staff Profile*, list of task assigned to this user is displayed (see Figure 3.3).

Within the staff profile, tasks are organized as:

- **Over Due:** contains a list of tasks for which due dates have already passed.
- **Due Today:** contains a list of tasks, which are due for today.
- Due This Week: contains a list of tasks, which are due for the next six days. Tasks that are listed in the *Due Today* list are not listed in this list.
- **Due Later:** contains a list of tasks for which due dates are more than seven days.



Му	Staff Tasks >	demo_superv	/isor										
]	Se	lect Field to S	Search				Search
0	ver Due												
# 🔺	Task	Name	Task Subject		Ins	tance Name		Assign To	Priority	Expiry	Due Date	Action	Comm.
					No over o	lue tasks				Date	Date		
Du	ue Today												
# 🔺	Task	Name	Task Subject		Ins	tance Name		Assign To	Priority	Expiry Date	Due Date	Action	Comm.
				N	o pending ta	sks for today				Dute	Dute		
Du	ue within a We	eek											
# 🔺	Task Name	Task Subject	Instance Name	Assi	gn To	Priority		Expiry Date		Due Date	•	Action	Comm.
1	ReviewPRTask	review by supervisor	purchase requisition approval workflow	lemo_su	oervisor 🚍	Immediate 💌	Ne	ver	03/3	0/2010 1	6:56	Update	
Du	ue Later												
# •	Task	Name	Task Subject		Ins	tance Name		Assign To	Priority	Expiry	Due Date	Action	Comm.
					No due la	ter tasks							
C	lose Window	I											

Figure 3.3: Staffs Task Manager

The Manager can change the *Assign To, Priority, Due Date, Expiry Date* and *comments* of the tasks assigned to its staff. Manager can re-assign the task to any other user or users from the staff. After changing tasks properties, click **Update** button to save the changes. Manager can enter/update comments by clicking the **Comments** icon.

When a manager reassigns the task from one user to another, an email is sent to existing user that the task has been removed from his/her task manager. Similarly an email is send to the new user that a task is added to his/her task manager.

OPENING A TASK

Steps to open a Task

1. Click **Open Task** against the task that you want to open. The Task screen is displayed (see Figure 3.4).



				Task Histor
🚔 print				
—				
Name	_			
Address				
	•			
Mobile 🐵	-			
Email ID				
ocuments				
Attach Files		View Files		
File Name	Size		Attached Documents	
No files attached in this task			No Files available	
Save Task Finish Task				

Figure 3.4: Task

2. This screen displays the activities associated with the selected task. Enter the details as required.

You can attach files to the task, view the files attached, save the changes to the task and view Task History from this screen.



Attaching Files to a Task

Steps to attach files to a Task

1. Click **Attach Files** link in the Documents section in the Task screen. This displays the File Upload screen (see Figure 3.5).



Human Workflow File Upload	
File Upload :	Browse
Upload File Cancel	

Figure 3.5: File Upload

- 2. Click **Browse** to select the file to be uploaded.
- 3. Click **Upload File**. This uploads the file and displays it in the Attach Files section in the Task screen (see Figure 3.6).

9	Attach Files File Name	Size		Attached Documents
1	source.txt	17 Byte (s)	delete	No Files available
2	ClaimManagementPF.xml	6 KB	delete	

Figure 3.6: File Uploaded

4. Click **Save Task** to save the task. When you save a task, you can open it anytime. Click **Finish Task** to complete the task.



You can remove an attached file by clicking the **Delete** link.

Viewing Files Attached to a Task

Steps to view files attached to a Task

1. Once you attach files to a task and save the task, then on opening the task again, displays the attached files in the View Files section in the Task screen (see Figure 3.7).

Attach Files		View Files	
File Name	Size	Attached Do	cuments
None		ClaimManagementPF.xml	View/Download
		source.txt	View/Download



Figure 3.7: View Attached Files

2. Click **View/Download** to open or save the file.



You can view the history of the task by clicking **Task History** link. For details on task history, refer to the **Task History** section.

ENTERING COMMENTS FOR A TASK

Steps to enter comments for a Task

1. Click the **Comments** icon (a) against the task for which you want to enter comments, on the **Error! Reference source not found**./Error! Reference source not found. screen. This displays the Comments screen (see Figure 3.8).

View/Edit Con	nments for the task 'ReviewClientDetails'
Properties	Value
Task Id	192168001002124644629039800015
Task Name	ReviewClientDetails
Task Description	task1
Process Flow Name	cust
Assign To	admin
Task Priority	Immediate
Task Creation Date	07/01/2009 16:34
Task Due Date	07/02/2009 17:35
Task Expiry Date	07/03/2009 18:36
Comments	Save Comments Cancel

Figure 3.8: Comments screen

2. This screen displays all details associated with the selected task. Enter the comments for the task in the *Comments* field.

3. Click **Save Comments**. This saves the entered comments and closes the screen.

TASK HISTORY

The Task History tab displays history of tasks of a process flow instance or task instance based on the entered search criteria. It displays the detailed information of each action taken on the task either by user or by the Adeptia Suite application.

In the Adeptia Suite this feature is available in:

BPM Suite	Workflow Suite	Integration Suite	ETL Suite
\checkmark	\checkmark	\checkmark	\checkmark

Steps to view Task history

- 1. Click [+] My Tasks to expand the tree. All the items in the My Tasks category are displayed.
- 2. Click **Task History**. The Task History screen is displayed (see Figure 3.9). Alternately, you can click the **Task History** tab on the Adeptia Homepage to view the Task History screen.

My Tasks > Task History					
		Search Crite	ria		
Start Date 04/05/2010	Start Time 00	: 00 En	d Date 04/05/2010	End Time 23	: 59
Status : All Open 💌	Search : All Tasks	•	Det	ails	
Instance Name	Task Name	Task Subject	Task Owner	Task Status	End Time
	c	lick on Details Button t	o get records		

Figure 3.9: Select Search Criteria

- 3. Enter the start date and start time in the Start Date and Start Time fields respectively.
- 4. Enter the end date and end time in the End Date and End Time fields respectively.

Click **Calendar** icon it to select the *Start Date* and *End Date* from calendar.

This date range implies that the system will search the **Task History** for tasks that have been modified (including a task being saved or reassigned) within the entered date and time range.

5. Click **Details** button. History of all the task within specified time interval is displayed (see figure below).

Search Criteria						
Start Date 04/05/2010 Star	t Time 00 : 00	0 End Date	04/05/2010 💕	End Time	23 : 59	
Status : All Open 💌 Search :	All Tasks 💌		Details			
Instance Name	Task Name	Task Subject	Task Owner	Task Status	Task End Time	
ourchase requisition approval workflow	ReviewPRTask	review by supervisor	john	Assigned	NA	
ourchase requisition approval workflow	ReviewPRTask	review by supervisor	john	Assigned	NA	
ourchase requisition approval workflow	ReviewPRTask	review by supervisor	john	Assigned	NA	
ourchase requisition approval workflow	ReviewPRTask	review by supervisor	john	Assigned	NA	

Figure 3.10: Task History

This screen displays the following information:

- *Instance Name*: This is the process flow description. If this description is dynamically overridden, the latest description is displayed.
- *Task Name*: This is the name of the Workflow task.
- *Task Subject*: This is the task description that has been dynamically set or else defined. The latest description is displayed.
- *Task Owner*: This is the name of the user to whom the task is assigned.
- *Task Status*: This is the status of task as *Assigned, Overdue, Expired* or *Completed*. The latest task status within the specified time range is displayed.
- *Task End Time*: This is time, when task is completed by the user or expired.
- 6. You can also filter the search by entering one of following options from the *Search* drop-down list and entering the search text in the adjoining text box (See Table 3.1).

Search Options	Description
All Tasks	It displays history of all the tasks within the specified time interval. By default this option is selected and you need not to enter any search text in text box.
Task Name	Select this option if you want to search task history based on name of the task.
Task Subject	Select this option if you want to search task history based on description of the task.
Owner	Select this option if you want to search task history based on Owner (to whom the task is assigned) of the task.
Instance Name	Select this option if you want to search task history based of process flow instance name (run time description of Process flow).

Table 3.1: Task History Search options and their descriptions



Incase you select *All Tasks* in search drop-down list, you need not to enter search text in text box. For all other options, you need to enter search text in the text box. You can also use asterisk and wildcard in the search text.

7. Click the *Instance name* whose details you want to view, on Figure 3.10 screen. The Process Instance Details screen is displayed (see Figure 3.11).



Figure 3.11: Process Instance Details

8. This screen is divided into three parts. The first part displays information related to a process instance. You can view the process flow log by clicking the **Detail Log** link. The Process Flow Log screen is displayed (see Figure 3.12).

Date/Time	Activity Name	Activity Type	Status	Massage	Lavel	Location	Activity ID	Activity PID	UserId	GroupId
07/01/2009 19:45:49	CVIT	Transaction	Walting	Process flow is waiting	INFO	transaction.IndigoTransaction§ 1.run(IndigoTransaction.java:4 33)	192168001002124627356653100001	192168001002124644628444500001	admin	administrator
07/01/2009 19:45:49	ReviewClientOctails	BarranInteraction	Running	Execute	INFO	services.AbstractService.execu te(AbstractService.java:487)	192168001002124627070842100004	192168001002124645774904600034	admin	administrator
07/01/2009 19:45:49	ReviewClientDetails	HumanInteraction	Running	Recovered Task, ID: 1246446290398	INFO	services.humaninteraction.Huma nInteraction.initialize(HumanI eteraction.java:t009)	192168001002124627070842100004	192168001002124645774904600034	admin	administrator
07/01/2009 19:45:49	ReviewGlientDetails	HamanInteraction	Running	Initialize	INFO	services.AbstractService.initi alue(AbstractService.java:132	192168001002124627070842100004	192168001002124645774904600034	admin	administrator
07/01/2009 19:45:46	oust	Transaction	Running	Running process flow (192168001002124627356653100001)		(515)	192168001002124627356653100001	192168001002124644628444500001	admin	administrator
07/01/2009 19:45:46	cust	Transaction	Running	Execute	INFO	services.AbstractService.execu te(AbstractService.java:407)	192168001002124627356653100001	192168001002124644628444500001	admin	administrator
07/01/2009 19:45:43	eust.	Transaction	Running	Receivering process flow	INFO	transaction.IndigoTransaction. recovar[IndigoTransaction.java (1100)	192168001002124627356653100001	192168001002124644628444500001	admin	administrator
07/01/2009 19:45:45	cust	Transaction	Aurning	Initialize	INFO	services.AbstractService.initi alize(AbstractService.java:132	192160001002124627356653100001	192168001002124644628444500001	admin	administrator
07/01/2009 16:34:50	out	Transaction	Waiting	Process flow is waiting	INFO	transaction.IndigoTransaction§ 1.run(IndigoTransaction.java:4 33)	192168001002124627356653100001	192168001002124644628444500001	admin	administrator
07/01/2009 16:34:50	ReviewClientDetails	HumanInteraction	Rusning	Execute	INFO	services.AbstractService.execu- te(AbstractService.java-487)	192166001002124627070842100004	192160001002124644629025700013	admin	administrator
07/01/2009 16:34:50	ReviewClientDetails	HamanInteraction	Russing	Adding a Task in TaskManager, IDi 1246446290338	INFO	services humaninteraction Huma eInteraction.initialize[Human1 steraction.java:1024]	192168001002124627070842100004	192168001002124644629025700013	admin	administrator
07/01/2009 16:34:50	ReviewClientDetails	HamanInteraction	Running	Initialize	INFO	services.AbstractService.initi alize(AbstractService.pava=132	192168001002124627070842100004	192168001002124644629025700013	admin	administrator
07/01/2009 16:34:45	CHIE	Transaction	Running	Running process flow (192168001002124627356653100001)	INFO	transaction.IndigoTransaction. execute(IndigoTransaction.java (515)	192166001002124627356653100001	192160001002124644628444500001	admin	administrator
07/01/2009 16:34:45	cust	Transaction	Rusning	Execute	INFO	services.AbstractService.evecu te(AbstractService.java:487)	192168001002124627356653100001	192168001002124644628444500001	admin	administrator
07/01/2009 16:34:45	cust	Transaction	Running	Initialize	INFO	services.AbstractService.initi	192160001002124627356653100001	192168001002124644628444500001	edmin	edministrator

Figure 3.12: Process Flow Log screen

- 9. Click **Close Window** to close this screen and return to the Process Instance Details screen.
- 10. You can view the graphical representation of the process flow by clicking **Execution View** link (see Figure 3.13).





Figure 3.13: View Process Flow

11. The second part of the Process Instance Details screen displays information related to the tasks of the process flow. You can view the history of the task by selecting a task and clicking the **View History** link. The Task History screen is displayed (see Figure 3.14).

	Task Nam			ReviewClient	Details				
	Task Sub	ject		taski					
	Task Curr	ent Status		Assigned					
	Task Car	ent Owner		admin					
	Task Crea	ition Date		07/03/2009	16:34:50				
Action	ActionBy	Action With	Log Time	Business Data	Status	Task Due Date	Task Expiry Date	Task Priority	Uploaded File
Task is saved	admin	N/A	07/01/2009 20:55:41	N/A	Assigned	07/02/2009 17:35	07/03/2009 18-36	immediate	
Task is opened	admin	N/A	07/01/2009 20:55:35	N/A	Assigned	07/02/2009 17:35	07/03/2009 18:36	immediate	
Task is opened	admin	N/A	07/01/2009 20:30:38	N/A	Assigned	07/02/2009 17:35	07/03/2009 18:36	immediate	
Task is saved	admin	N/A	07/01/2009 20:30:31	N/A	Assigned	07/02/2009 17:35	07/03/2009 18:36	immediate	
File source.tot has been uploaded	admin	N/A	07/01/2009 20:29:08	N/A	Assigned	07/02/2009 17:35	07/03/2009 18:36	immediate	source.txt
File ClaimManagementPF.xml has been uploaded	admin	N/A	07/01/2009 20:28:47	N/A	Assigned	07/02/2009 17:35	07/03/2009 18:36	immediate	ClaimManagementPF.aml
Task is opened	admin	N/A	07/01/2009 20:28:25	N/A	Assigned	07/02/2009 17:35	07/03/2009 18:36	immediate	
	Application	admin	07/01/2009 16:34:50	N/A	Assigned	07/02/2009 17:35	07/03/2009 18-36	immediate	

Figure 3.14: Task History

12. This screen displays the task history in descending order. If business data is added or modified for the task, then the **Business Data** link appears at that stage. Click the **Business Data** link to view the details of the Business Data at that point for the task (see Figure 3.15).



Business Data Detail > Travel Agency ID::travel agenc	cy 201
Sales Informa	tion
Travel Agency ID	travel agency 201
Sales Contact Person	Adam
Request Message	Process intitiated
Sales Director Comments	verified
FM Comments	approved
GM Comments	approved
Check Number*	4598267
Delivery Date*	Enter Date in dd/mm/yyyy Format 28/01/2008
Comments	
*Mandatory fields.	
Close Window	

Figure 3.15: Business Data Detail

- 13. Alternately, you can view the details of the business data from the Process Instance Details screen by selecting the task and clicking the View Business Data link. It displays the latest details of the business data.
- 14. The third part of the Process Instance Details screen displays information related to the documents that have been uploaded in the process instance. You can view the revisions of a document by selecting the document and clicking the **All Revisions** link. Click **Close Window** to return to the Task History screen. Alternately, you can view the documents from the Task History screen, by clicking the document in the *Uploaded File* field.



MY DOCUMENTS

4 DOCUMENT MANAGER

You can view and download documents associated with a process flow or tasks associated with a process flow or WebDAV folders using the *Document Manager* feature. A Document Manager is an applet, which allows you to manage documents in a Process Flow or WebDAV repository.

Web-based Distributed Authoring and Versioning (WebDAV) is a set of extensions to the HTTP protocol that enables users to collaboratively edit and manage documents (files) on remote web servers.

In the Adeptia Suite this feature is available in:

BPM Suite	Workflow Suite	Integration Suite	ETL Suite
\checkmark	\checkmark	\checkmark	\checkmark

This chapter describes the following tasks:

- Opening Document Manager
- Viewing a Document
- Downloading a Document
- Searching a Folder or Document

OPENING DOCUMENT MANAGER

Steps to open Document Manager

- 1. Click **[+]** My Documents to expand the tree. All the items in the My Documents category are displayed.
- 2. Click **Document Manager**. The Document Manager applet is displayed (see Figure 4.1).

PFRepository Grad Control Con
Image: Control of the contro
terminia construction in the second se
EvalScript_ProcessFlow_192168001006115537870829600010_19216800120312462566448120000 EvalScript_ProcessFlow_192168001006115537870829600010_19216800120312462568687960015 EvalScript_ProcessFlow_192168001166112203049331200004_19216800120312462566522650003

Figure 4.1: Document Repository



- 3. By default, this screen displays the Process Flow Repository of the group of the logged-in user. If the Administrator is logged in, then this screen will display the *Process Flow Repository* of the *Administrators* group.
- 4. The process flow repository includes folders that are created each time an instance of the process flow is executed. It is created in the format :

Process Flow Name_Process Flow Object ID_Process Flow Instance ID

For example,

EvalXform_ProcessFlow_192168001166112203049331200004_1921680012 03124625665226500036

5. The folder comprises of all intermediate files associated with that process flow (see Figure 4.2).



Figure 4.2: Intermediate Process Flow Files

If no process flow is executed for 14 days, then clicking the applet will display the message "No Repository" in the process flow repository screen.

You can also view the WebDAV Repository in the Document Manager screen, by changing the *abpm.hi.repository.type* property under *Services -> Human Workflow* properties. The value of this property is set to default, which displays the Process Flow Repository. You can change this value to *WebDAV* to view the WebDAV Repository.

VIEWING A DOCUMENT

You can view a document in the Document Manager.

Steps to view a document

1. Click the Process Flow folder whose associated document you want to view. Navigate to the document (see Figure 4.3).

đ





Figure 4.3: Select Document

2. Right-click the document and select **View** from the Right drop-down menu (see Figure 4.4).



Figure 4.4: Select View

3. This displays the selected document in a new screen (see Figure 4.5).



Figure 4.5: View Document



DOWNLOADING A DOCUMENT

Steps to download a document

- 1. Click the Process Flow folder whose associated document you want to download. Navigate to the document (refer to Figure 4.3).
- 2. Right-click the document and select **Download** from the Right drop-down menu (see Figure 4.6).



Figure 4.6: Select Download

3. This displays the Download File screen (see Figure 4.7).

File Dowr	nload - Security Warning
Do уо ц	u want to save this file?
	Name: temp Type: Unknown File Type From: localhost <u>S</u> ave Cance
	While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do not save this software. <u>What's the risk?</u>

Figure 4.7: Download File

4. Click **Save**. This displays the Save As screen (see Figure 4.8).



Save As			<u>? ×</u>
Save <u>i</u> n:	C AdeptiaDocs	💽 🖸	📂 🎟 •
My Recent Documents	5.0 220108 Backup Developer Guide Images Online Help ReferenceDocuments Release4 3	Release 5.0 test5_0 tests XSDs adv properties.jpg creating file event.jpg errors.log Figure 7.31.jpg	select namespace.jpg Thumbs.db unlimitedlicense.zip Updating License.doc
My Documents	Release4_4 Release4_5SP3 Release4_6 Release4_6_SP1 Release4_7 Release4_8	Hourly Log Sheet.xls incentive_process_HWF.zip install.exe License.jar manage XSL template.jpg migration.log	
My Network Places	Release 4.9 Image: Image: Image: Image: Image: Image: Image: Image: Image: All Files	new tempalte.jpg	▼ <u>S</u> ave Cancel

Figure 4.8: Save As

5. Click **Save**. This saves the file in the specified location.

SEARCHING A FOLDER OR DOCUMENT

If the repository is too long, then you can search for a particular folder or even a document.

Steps to search for a folder or document

1. Right-click the Repository and select **Search** from the Right drop-down menu (see Figure 4.9).

My Docu	ments > Document Manager
	Search 02124627356653100001 192168001002124627359035900001
ter cust	
🗄 🫅 cust	192168001002124627356653100001_192168001002124644630333500016
Eval	ec ProcessFlow 192168001168112384188731200001 192168001002124627112776500001

Figure 4.9: Select Search



2. This displays the Input screen (see Figure 4.10).



Figure 4.10: Input

3. Enter the name of the folder or document that you want to search for in the *Enter search criteria* field.



4. If you enter *Cust** in the *search criteria* field, then all process flow folders and documents starting with *Cust* are selected (see Figure 4.11). If you enter *Eval** in the search criteria field, then all process flow folders and documents starting with Eval are selected (see Figure 4.12).

	eposito										
									03590000:		
									44450000		
Ð 🗀	cust_1	92168001	002124	46273566	53100001	_192168	00100212	4644630	333500016		
Ē 🔂 Ē	EvalRe	c_Process	sFlow_1	19216800	11681123	8418873	1200001_	19216800	010021246	271127765	500001
										256658375	
3 🧰 E	EvalScr	ipt_Proce	ssFlow	_1921680	01006115	5378708	2960001	0_192168	00120312	462566448	1200001
										462568687	
) - 🗀 E	EvalXfo	rm_Proce	essFlow	_1921680	0116611	22030493	3120000	4_192168	00120312	462566522	6500036
n 👝 I	lossadi	ustor 192	216800	10021246	44682000	700007	1921680	01002124	64468372	4200046	

Figure 4.11: Selected Folders





Figure 4.12: Selected Folders and Documents



MY SOLUTIONS

5 USING MY SOLUTIONS

My Solutions are form-based applications created using web forms. These forms are created by a developer and are available under 'My Solutions' link in the Workspace Menu.

In the Adeptia Suite this feature is available in:

BPM Suite	Workflow Suite	Integration Suite	ETL Suite
\checkmark	\checkmark	\checkmark	\checkmark

EXECUTING A SOLUTION

All forms that are created with links and are activated by a developer will get listed in the *My Solutions* menu.

Steps to execute a solution

- 1. Click **[+]** My Solutions to expand the tree. All the items (Category Names) in the My Solutions are displayed.
- 2. Click [+] <**Category Name>** to expand the tree. The *Solution(s)* is displayed (see Figure 5.1).

Home About Help Change Password My Profile Logo
[+] My Tasks
[+] My Documents
[-] My Solutions
[-] Customer
Customer Details
[+] My Monitor
[+] History
[+] My Monitor

Figure 5.1: Major and Minor Level Category Names in My Solutions Menu

3. Click the Solution to display the application (see Figure 5.2).



Home About Help Change Password My Profile Logout	
[+] My Tasks [+] My Documents [-] My Solutions	aprint
[-] Customer E Customer Details [+] My Monitor	Name
[+] History [+] Model	Address
[+] Design [+] Administer	
	Mobile 💿
	Email ID
	Save Cancel

Figure 5.2: Web Form

- 1. Enter details as required.
- 2. If any data that is entered does not conform to the validation defined for the field, a message is displayed. (see Figure 5.3).

🖨 print	
Name	
Tom Mayor	
Address	
212 Oakland Drive CA	<u> </u>
	-
Mobile * 💿 Enter as:	×
001-23-733 ###-####	
Invalid format. Pleat ###.#################################	
###.#### Email ID	

Figure 5.3: Validation Message

3. Once you have entered all details, click appropriate button to submit the application. It performs the action specified while creating the application (either triggering a process flow or starting another application).





MY MONITOR

6 MONITORING SOLUTIONS

In this section of Adeptia Suite, all process flows (which are not started from another process flow) are referred to as Solutions.

Adeptia Suite allows you to view, execute and monitor instances of all process flows. It provides details of all instances of process flows within a specified date range. Additionally, it also displays details of all tasks associated with a selected process flow.

The chi	d process	flows are	not displa	ayed separately.
Howeve	, the inform	nation rela ⁻	ted to their	tasks is included
in their	parent proc	ess flows.		

In the Adeptia Suite this feature is available in:

BPM Suite	Workflow Suite	Integration Suite	ETL Suite
\checkmark	\checkmark		

Steps to monitor solutions

1. Click **[+]** My Monitor to expand the tree and then click Solutions. This displays the Solution Monitor screen (see Figure 6.1).





Figure 6.1: Solution Monitor

- 2. This screen displays execution information of various solutions and their details as on the current date.
- 3. You can also view solutions within a specific date and time range. Click () icon in the upper right corner of the screen. This displays the date and time range fields (see Figure 6.2).





Figure 6.2: Date and Time Range

4. Click **Calendar** icon () to enter the date range and enter the time in the respective fields. Once done, click **Apply** button. This displays the process flows and their details conforming to the specified time range.

The Solutions screen is divided into three panes:

- Solutions
- Solution Details
- Solution Instances

SOLUTIONS

Sol	lutio	ons					Showing	results 1 of
# •			Name	Description	Completed	In-Progress	Failed	Open Tasks
1	3	=	EvalXform_ProcessFlow	Process Flow to transfer data from DB to Excel	0	з	0	з
2	2	Ξ	RequisitionWorkflow	automate requisition process	0	0	з	o
3	2	=	ProcessPolicydata_for_Poin	t process and load Policy data to Point	0	0	0	o
4	2	Ξ	EvalPD_ProcessFlow	purchase order processing	0	0	0	0
5	2	=	EvalScript_ProcessFlow	Process Flow to Concatenate Employee records	0	0	0	o
								Next >

Figure 6.3: Solutions

This pane displays information of all active process flows conforming to the specified date and time range (if specified). However, it does not display information of any child or sub process flows of a parent process flow. You can execute a process flow by clicking **Start Solution** (\mathbb{R}) icon.

The **Start Solution** icon appears only for those process flows for which you have the *execute* permission.

All details of the process flow are displayed. In addition to the name and description of the process flow, it also displays the count of instances of the process flow. It displays the count for the following solutions:


- Completed and executed successfully
- Currently running, or are in progress
- In waiting or queued state, and
- Failed or were aborted

Additionally, if the process flow comprises of a human workflow task which has been initiated, but is yet to be completed, it is displayed in the *Open Tasks* column. If the task is due today, then it displays the count of the currently running tasks of all instances of the process flow. It will be displayed until the current task that is running is completed. However, if the task is not due on the current date (and a check is being made for a date that has already passed), then NA is displayed. These tasks could be in queued or overdue state.

The count of tasks includes the tasks of the parent process flow and all its child subprocess flows too. Thus, for example if a process flow displays 9 open tasks, of which 4 tasks are displayed as in-progress, then it could indicate that the remaining tasks belong to the child processes of the parent process flow.

By default, process flows are displayed as sorted on the current date and the first process flow is displayed as selected. If you select any process flow and click **Refresh**

() icon in the upper right-corner of the screen, all the sections will be refreshed with latest information.

A total of 5 solutions are displayed at a time. However, if there are more than 5 solutions, then you can click the **<Next>** or **<Previous>** links to navigate the solutions list. At the top right corner of the Solutions section, the total number of pages of the solutions list is displayed.

Solution Dashboard

You can track process variables defined for a process flow using the *Process Variable Tracker* feature defined in the Solution Dashboard. This enables you to search for a particular process variable at any time. However, these variables will appear in the Solution Dashboard and can be tracked only when the developer selects the *Track Variables* and *Retain Variable XML* options in the Process Designer, while designing the process flow. For details, refer to the *Creating Process Flow* section in the *Developer Guide*.

When you execute a process flow, the Process Variable Tracker checks process flow variables defined for the process flow and inserts their values in the Process Tracker tables. You can view this data in the Solution Dashboard.

Viewing Solution Dashboard

Business User Guide



Steps to view Solution Dashboard

1. Click **Solution Dashboard** ([■]) icon against the process flow whose dashboard you want to view, in the Solutions screen. This displays the Solution Dashboard screen. (see Figure 6.4)

Solution : EvalXform_ProcessFlow	Select	•		Search
		Eval	Xform_Proce	ssFlow
Instance Name		Var3	var1	var2
Process Flow to transfer data from DB to Excel				
Process Flow to transfer data from DB to Excel			100	
Process Flow to transfer data from DB to Excel		\$input\$	100	"dollar"

Figure 6.4: Solution Dashboard

- 2. This screen displays all process variables defined (for all parent and child process flows) for all instances of the selected process flow. It displays the instance name of the parent flow (or overridden description, if it is overridden by the developer at design time). This screen is divided into two parts:
 - Search Criteria
 - Process Variable Data
- 3. You can search for process flows and their variables, based on the date and

time range by clicking () icon in the upper right corner of the screen. This displays the date and time range fields (refer to Figure 6.2). Enter the date range and enter the time in the respective fields. Once done, click **Apply** button. This displays the process flows and their process variable details conforming to the specified time range.

4. Alternately, you can search for process flows and their variables, based on the Process Variable search criteria. Select the process variable name that you want to search, from the *Select* drop-down menu. Then, enter some search criteria (such as name of variable) in the text field, and click **Search** button. This displays the process flow(s) with the specified process variable (see Figure 6.5).

You can enter wildcards in the search criteria text field.



Solution : EvalXform_ProcessFlow	var1(EvalXform_Proc	essFlow) 💌 1*		Search
		Eva	IXform_Proce	essFlow
Instance Name		Var3	var1	var2
Process Flow to transfer data from DB to Excel			100	
Process Flow to transfer data from DB to Excel		\$input\$	100	"dollar"

Figure 6.5: Searched Solutions based on Process Variable Search

This screen will show the last updated value of the process flow variable.

5. You can click the *Instance Name* link to view the instance details in the of Process Flow History screen (refer to Figure 6.10)

SOLUTIONS DETAILS



Figure 6.6: Graphical Display of Selected Solution

This section displays the graphical display of all instances and tasks associated with the selected process flow. It displays four types of graphs:

Business User Guide



- Solution Start Trend
- <u>Task Completion Trend</u>
- <u>Current Tasks Status</u>
- Current User Workload

Solution Start Trend

This graph displays a start trend of the instances of the selected process flow, which were initiated in the last 10 days (including today). This information helps in assessing the anticipated workload, which in turn helps in efficient planning.

Task Completion Trend

This graph displays a representation of tasks associated the selected process flow, which were completed in the last 5 days and those which are due in the next 5 days related to the date of the selected process flow. The completed tasks are depicted in blue and the due tasks are depicted in orange (which includes tasks due for today).

This information helps in analyzing the recent trend of tasks.

Current Tasks Status

This graph displays a representation of status of the running tasks of the selected process flow, as on the current day. Tasks that are running but are not due for completion today are referred to have an *On Track* status and are depicted in green color. Tasks that are running and are due for completion today are referred to have an *At Risk* status and are depicted in orange color. Tasks that are running and are depicted in orange color. Tasks that are running and are depicted in orange color. Tasks that are running and are depicted in orange color. Tasks that are running and are already overdue are referred to have an *Over Due* status and are depicted in red color. This information helps analyze the performance rate and compare the number of tasks that are on track and try to reduce the number of tasks that are overdue.

Current User Workload

This graph displays a representation of the current tasks assigned to each user associated with selected process flow. You can assign tasks to either user group, referred to as business roles, or simply to an individual user. If you assign tasks of a process flow to a business role, then this graph will display the business role bar for the selected process flow. Else, if you assign tasks of a process flow to individual users, then this graph will display the different bars representing each user. However, if you assign tasks to both business roles and users then this graph will display bars for both, the business roles and the users.



SOLUTION INSTANCES

# •		Description	Status	Started By	Start Time	Duration
1	٥	Process Flow to transfer data from DB to Excel	Waiting	admin	07/14/2009 21:32:29	4 min
2	٥	Process Flow to transfer data from DB to Excel	Waiting	admin	07/14/2009 21:28:00	9 min
з	0	Process Flow to transfer data from DB to Excel	Waiting	admin	07/14/2009 21:21:29	15 min

Figure 6.7: Solution Instances of Selected Solution

This section displays information of all instances of the selected process flow conforming to the specified date and time range (if specified). It displays a dynamic description of the instance, clicking on which will display a history of all tasks associated with this instance. For details, refer to <u>Task History of Process Flow</u> section. Additionally, this section also displays the current status of the selected process flow instance, the name of the person who executed this instance, the start time of the instance and its total execution time.

The instances which are queued but not yet executed are not displayed in this section. Howeve r, they are included in the count of *In-Progress* column, in the *Existing Solutions* section.

At any time, you can terminate a process flow by clicking (\square) icon. When you click this icon, a confirm terminate screen is displayed (see Figure 6.8).



Figure 6.8: Confirm Terminate

If you click **OK**, then it will display a message in the selected instance, till the time the process flow is aborted. (see Figure 6.9).



# *		Description	Status	Started By	Start Time	Duration
1	ø	Process Flow to transfer data from DB to Excel Please wait. Terminating solution <u>Refresh</u>	Waiting) admin	07/14/2009 21:32:29	4 min
2	0	Process Flow to transfer data from DB to Excel	Waiting	admin	07/14/2009 21:28:00	9 min
3	0	Process Flow to transfer data from DB to Excel	Waiting	admin	07/14/2009 21:21:29	15 min

Figure 6.9: Terminate Solution

Click **Refresh** to refresh the screen and proceed.

If you try to execute this process flow from another window, then a screen with the message, *"Your request cannot be submitted"* is displayed.

Only users with *execute* permission or admin rights can terminate a process flow.

Task History of Process Flow

You can view all tasks that are associated with a process flow. When you click on the description of the process flow instance, then the Task History screen is displayed (see Figure 6.10).

Solution History > Claims Proc	ess for Simulation Demo				
Solution					
Detail Log Execution View					
Name	ClaimsMana	ementProcess2	Instance Name	Claims Proc	ess for Simulation Demo
Start Time	07/10/2005	12:41:35	End Time	N/A	
Status	Waiting				
Tasks					
View History View Business Data					
# Name	Descript	on Current Owner	Status	Completion Da	ate Priority SubProces
1 C Claim_Amount_review	review	Paula	Task is due on 07/11/2009 13:43	N/A	normal
				1911	
Documents					
All Revisions					
Name	Revision	Related Task	Uploade	sd Bγ	Uploaded Date
		No E	Document available		
Close Window					

Figure 6.10: Task History

This screen displays details of all tasks related to the selected process flow. It also includes details of tasks for all child processes of the process flow. This information is included in the *sub Process* column and is provided as a link. Clicking this link will display all details of the tasks associated with the child process.



7 MONITORING USER PERFORMANCE

Adeptia Suite allows you to view and monitor the performance of users. It provides details of all instances of tasks assigned to a user or business role. Additionally, it also displays the task history of process flows associated with the tasks, within a specified date range.

Task details are displayed for only those users who are members of the group of the logged-in user.

In the Adeptia Suite this feature is available in:

BPM Suite	Workflow Suite	Integration Suite	ETL Suite
\checkmark	\checkmark		

Steps to monitor user performance

1. Click **[+]** My Monitor to expand the tree and then click User Performance. This displays the User Performance screen (see Figure 7.1).





Figure 7.1: User Performance Monitor

- 2. This screen displays execution information of various tasks assigned to users and their details as on the current date.
- 3. You can also view users' performance within a specific date and time range.

Click () icon in the upper right corner of the screen. This displays the date and time range fields (refer to Figure 6.2).

4. Click **Calendar** icon () to enter the date range and enter the time in the respective fields. Once done, click **Apply** button. This displays the users and their task details conforming to the specified time range.

The User Performance screen is divided into three panes:

- Task Queues
- <u>Task Queue Details</u>
- Detailed Task Queue



TASK QUEUES

# •	Name	Туре	Description	Completed	OverDue (Expired)	Open Now (Shared)	DueToday	OverDue Now
1	employee	User	employee creates Requisition request	o	0(0)	1(0)	1	0
2	supervisor	User	Supervisor approval	0	0(0)	2(0)	1	0
з	gadmin	User	Group Admin	0	0(1)	0(0)	0	0
4	dept_manager	User	Department Manager	0	0(0)	0(0)	0	0
5	po_manager	User	Purchase Dept manager	0	0(0)	0(0)	0	0

Figure 7.2: Task Queues

This pane displays information of all tasks assigned to active users belonging to the group of the logged-in user and conforming to the specified date and time range (if specified).

All details of the tasks assigned to users are displayed. In addition to the name and type of users and their description, it also displays the count and status of tasks assigned to the users. It displays the count for the following tasks:

- Completed and executed successfully
- Overdue or expired
- Open currently and shared
- Due Today
- Overdue Now

If a task that is assigned to a user which was overdue and has expired, it is displayed in *Overdue (Expired)* format. For example, if 2 tasks were overdue, of which one has now expired then it is displayed as 2(1).

A task that is assigned to more than one user is referred to as a shared task. If a task is open and is a shared task, it is displayed in Open (Shared) format. For example, if 2 tasks are open for a user, of which one is individually assigned and the other is a shared task, then it is displayed as 2(1).

By default, tasks are displayed as sorted on the current date and the first user is displayed as selected. You can sort the tasks in ascending or descending order. Additionally, if you select any user and click **Refresh**

(>>) icon in the upper right-corner of the screen, all the sections will be refreshed with latest information.

A total of 5 users are displayed at a time. However, if there are more than 5 users, then you can click the **<Next>** or **<Previous>** links to navigate the users list. At the top right corner of the Task Queues section, the total number of pages of the users list is displayed.

TASK QUEUE DETAILS



Figure 7.3: Graphical Display of Selected User

This section displays the graphical display of all tasks assigned to the selected user. It displays two types of graphs:

- Task Completion Trend
- <u>Current Tasks Status</u>

Task Completion Trend

This graph displays a representation of tasks assigned to the selected user, which were completed in the last 5 days and those which are due in the next 5 days related to the current date or specified date range. The completed tasks are depicted in blue and the due tasks are depicted in orange (which includes tasks due for today).

This information helps in analyzing the recent trend of tasks.

Current Tasks Status

This graph displays a representation of status of the running tasks of the selected user, as on the current day. Tasks that are running but are not due for completion today are referred to have an *On Track* status and are depicted in green color. Tasks that are running and are due for completion today are referred to have an *At Risk* status and are depicted in orange color. Tasks that are running and are already overdue are referred to have an *Over Due* status and are depicted in red color. This information helps analyze the performance rate of the selected user and compare the number of tasks that are on track and try to reduce the number of tasks that are overdue.

DETAILED TASK QUEUE



	Langer						Task
# *	Process Name	Description	Task Name	Priority	Due Date	Duration	Status
1	EvalXform_ProcessFlow	Task to approve the purchase requisiton	Purchase_Approval	immediate	07/14/2009 22:21	22 min	Assigned

Figure 7.4: Detailed Task Queue of Selected User

This section displays information of all tasks assigned to the selected user, conforming to the specified date and time range (if specified). It displays a dynamic description of the process flow instance associated with tasks of the selected user. Clicking the process flow will display a history of all tasks associated with this instance. For details, refer to <u>Task History of Process Flow</u> section. Additionally, this section also displays the description of the process flow, name of task associated with the process flow, priority of the task, due date and time for the task, duration of task and task status.



8 MONITORING EVENTS

This section describes the Events Monitoring feature, using which you can monitor:

- Events and the process flows triggered by these events.
- List of Scheduled Events and the process flows registered with these events.
- Firing Trend of the Events.
- Recent errors in the process flow execution.
- Recent errors in the events.

Steps to monitor events

1. Click **[+]** My Monitor to expand the tree and then click **Events**. This displays the Events Monitoring Screen (see Figure 8.1).



iv	e Recently	Triggered Pro	cess ALL						
#	• Event Na	ime	Triggger Time	Pro	cess Instance	e Name		Process Name	Status
1	EvalPF_M	ailEvent_Format1	02/02/2010 11:22:38	Sale	es Report - Tv	wo formats		EvalPF_ProcessFlow_SalesReport	Aborted
2	FileEvent	Inbound	02/02/2010 10:48:00	Proc	ess flow to p	arse inbound EDI	File.	EDIInboundProcessor	Executed
з	FileEvent	Outbound	02/02/2010 Process flow to submit EDI file to oubound EDIOutboundProcessor			EDIOutboundProcessor	Executed		
4	FileEvent	Outbound	02/02/2010 Process flow to submit EDI file to oubound EDIQutboundProcessor			Executed			
5	FileEvent	Inbound	02/02/2010 10:47:25	Pro	ess flow to p	arse inbound EDI	File.	EDIInboundProcessor	Running
Eve	ents Sched	uled							
# •	• Event Na	ime	Eve	nt Type	Polling	Last Trigger Time	Next Trigger Time	Process Name	
1	EvalPF_M	ailEvent_Format1	Mai	lEvent	2 Minute	02/02/2010 11:41:28	02/02/2010 11:43:28	EvalPF_ProcessFlow_SalesRep	ort
Evic	ents Firing T	Frond							
			Fired Events	15 - 10 - 5 -					
			Fired Events	15 10 5 0 2 ⁹		31. ^{Jan} 1.Feb Last 5 days	2Feb		
			Eired Events	0	-	ar anarra i	250		
_*				0	-	Last 5 days	2 Feb		
Five	e Recently	Process Errol		0 J	-	Last 5 days	2680		
	e Recently Trigger Time	Process Error		0 J 29 J	-	Last 5 days	2680		
#	Trigger		rs ALL	29) Process Instance	Firor Mess Error initial DatabaseT [Database	age	sbaseTarget_Da to URL sjdbcsjt	tabase1:192168001011112195 ds:ssqiserver://SERVERNAME:143 VAME'.]	
#	Trigger Time 02/02/2010 11:22:46	Process Name	rs ALL	Process Instance Name Sales Report - Two	Firor Mess Error initial DatabaseT [Database	age	sbaseTarget_Da to URL sjdbcsjt	ds:sqlserver://SERVERNAME:143	
#	Trigger Time 02/02/2010 11:22:46 e Recently	Process Name EvalPF_ProcessFi Event Errors	rs ALL	Process Instance Name Sales Report - Two formats	Firor Mess Error initial DatabaseT [Database	age	sbaseTarget_Da to URL sjdbcsjt	ds:sqlserver://SERVERNAME:143	
# 1 =	Trigger Time 02/02/2010 11:22:46 e Recently	Process Name EvalPF_Process Fi Event Errors ime Event N 010 Evalor	rs ALL	Process Instance Name Sales Report - Two formats	Firor Mess Error Initial Database Error : Unk Message in Mail Event	age Izing activity argetiEvalPF_Date connection failed nown server host [Failed to connect	ibaseTarget_Da bu URL ijdbcijt name 'SERVERI : to mail server	ds:sqlserver://SERVERNAME:143	3/DBNAME,
# 1	Trigger Time 02/02/2010 11:22:46 e Recently Trigger T 02/02/20	Process Name EvalPF_Process Fi Event Errors ime Event N 010 EvalPF_1 010 EvalPF	rs ALL low_SalesReport ALL lame	233 Process Instance Name Sales Report - Two formats Error at1 Error host/	Error Mess Error initial Database Error : Unk Message in Mail Event port/usernam in Mail Event	age [Failed to connect [Failed	ibaseTarget_Dz to URL ijdbcijt name 'SERVERI : to mail server neters are inva	ds:sqlserver://SERVERNAME:143 IAME'.] .Either mail server is not availab	3/DBNAME,

Figure 8.1: Events Monitoring Screen

- 2. This screen displays the detailed information about various events and the process flows registered with them, as on the current date.
- 3. You can also view above information within a specific date and time range.

Click () icon in the upper right corner of the screen. This displays the date and time range fields (see Figure 8.2).



Figure 8.2: Date and Time Range

4. Click **Calendar** icon () to enter the date range and also enter the time range in the respective fields. Once done, click **Apply** button. This displays the events, the process flows and their details conforming to the specified time range (refer Figure 8.1).



If you click on the **Refresh** () icon, present in the upper rightcorner of the screen, all the panes of the Events Monitoring screen are refreshed with latest information.

Ø	 By default, the information displayed in any of the panes is sorted in the descending order based on the Trigger Time. It means that the most recent information is displayed at the top.
	 You can sort the information on the basis of any displayed field. To sort the information according to a particular field, click on the respective field name. When you first click on the field name, the information gets sorted in ascending order. When you again click on the same field name, information gets sorted in descending order. At any time, you can see () or () icon displayed adjacent to a particular field name. This conveys that the information in the pane is sorted on the basis of this field in ascending or descending order respectively.



The Events Monitoring screen is divided into five panes:

- Five Recently Triggered Process | ALL
- Events Scheduled
- Events Firing Trend
- Five Recently Process Errors | ALL
- <u>Five Recently Event Errors | ALL</u>

FIVE RECENTLY TRIGGERED PROCESS | ALL

Five R	ecently Triggered Pro	cess ALL			
# •	Event Name	Triggger Time	Process Instance Name	Process Name	Status
1	EvalPF_MailEvent_Format1	02/02/2010 11:22:38	Sales Report - Two formats	EvalPF_ProcessFlow_SalesReport	Aborted
2	FileEventInbound	02/02/2010 10:48:00	Process flow to parse inbound EDI File.	EDIInboundProcessor	Executed
3	FileEventOutbound	02/02/2010 10:48:00	Process flow to submit EDI file to oubound queue.	EDIOutboundProcessor	Executed
4	FileEventOutbound	02/02/2010 10:47:30	Process flow to submit EDI file to oubound queue.	EDIOutboundProcessor	Executed
5	FileEventInbound	02/02/2010 10:47:25	Process flow to parse inbound EDI File.	EDIInboundProcessor	Running

Figure 8.3: Five recently Triggered Process

By default, this pane displays the information about five recent process flows triggered by events. To view all the process flows triggered by events within the specified date and time range, click *All* link.

The pane displays the following information:

- **Event Name** displays the name of the event, with which the recently executed process flow is registered.
- **Trigger time** displays the last date and time when the respective process flow is executed by the event.
- **Process Instance Name** provides you with the run time description of the process flow.
- Process Name displays the name of the process flow, triggered by the event given in the Event Name. If you click on any of the process flow, corresponding Process Flow Log Details is displayed.
- Status displays whether the process flow is successfully executed or not.

EVENTS SCHEDULED

Event	s Scheduled					
#*	Event Name	Event Type	Polling	Last Trigger Time	Next Trigger Time	Process Name
1	FileEventInbound	FileEvent	35 Second	N/A	02/02/2010 03:06:00	EDIInboundProcessor
2	FileEventOutbound	FileEvent	30 Second	N/A	02/02/2010 07:20:00	EDIOutboundProcessor
3	EvalPF_MailEvent_Format1	MailEvent	2 Minute	02/02/2010 12:23:28	02/02/2010 12:25:28	EvalPF_ProcessFlow_SalesReport

Figure 8.4: Events Scheduled

This pane displays information about the activated events conforming to the specified date and time range (if specified). Information is displayed about all events, which are activated irrespective of whether they are triggered, or not.

The pane displays the following information:

- Event Name displays the name of the event.
- **Event Type** displays the type of the event.
- **Polling** displays the time interval at which the event will keep on triggering until de-activated.
- Last Trigger Time displays the last date and time when the respective event is triggered.
- **Next Trigger Time** displays the next date and time when the respective event will be triggered.
- **Process Name** displays the name of the corresponding process flow that executes when the event is triggered.

EVENTS FIRING TREND



Figure 8.5: Graphical Display of Events Firing Trend



This section provides you with the graphical display of all the triggered (fired) events for the last 5 days (including today). The fired events are depicted in blue in the chart. This information helps in analyzing about the work load and hence the work done on a specific day.

FIVE RECENTLY PROCESS ERRORS | ALL

Fiv	e Recently	Process Errors ALL		
#	Trigger Time	Process Name	Process Instance Name	Error Message
1	02/02/2010 11:22:46	EvalPF_ProcessFlow_SalesReport	Sales Report - Two formats	Error initializing activity DatabaseTarget:EvalPF_DatabaseTarget_Database1:192168001011112195897744200007 [Database connection failed to URL :jdbc:jtds:sqlserver://SERVERNAME:1433/DBNAME, Error : Unknown server host name 'SERVERNAME'.]

Figure 8.6: Five Recently Process Errors

This pane displays information about the process flow errors and their details due to which the process flow is aborted. The process flows listed here also include the process flows that are manually executed.

The pane displays the following information:

- **Trigger Time** displays the date and time when the process flow execution starts.
- Process Name displays the name of the process flow that is aborted. If you click on any of the process flow, corresponding Process Flow Log Details is displayed.
- Process Instance Name provides you with the run time description of the aborted process flow.
- Error Message displays the error due to which the process flow is aborted.

FIVE RECENTLY EVENT ERRORS | ALL



Five R	ecently Event	Errors ALL	
#*	Trigger Time	Event Name	Error Message
1	02/02/2010 12:23:29	EvalPF_MailEvent_Format1	Error in Mail Event [Failed to connect to mail server.Either mail server is not available or host/port/username/password parameters are invalid.Connect failed]
2	02/02/2010 12:21:29	EvalPF_MailEvent_Format1	Error in Mail Event [Failed to connect to mail server.Either mail server is not available or host/port/username/password parameters are invalid.Connect failed]
3	02/02/2010 12:19:29	EvalPF_MailEvent_Format1	Error in Mail Event [Failed to connect to mail server.Either mail server is not available or host/port/username/password parameters are invalid.Connect failed]
4	02/02/2010 12:17:29	EvalPF_MailEvent_Format1	Error in Mail Event [Failed to connect to mail server.Either mail server is not available or host/port/username/password parameters are invalid.Connect failed]
5	02/02/2010 12:15:29	EvalPF_MailEvent_Format1	Error in Mail Event [Failed to connect to mail server.Either mail server is not available or host/port/username/password parameters are invalid.Connect failed]

Figure 8.7: Five Recently Event Errors

This pane displays the information about the events and the errors encountered while triggering of those events.

The pane displays the following information:

- **Trigger Time** displays the date and time when the event is triggered but the error is encountered.
- **Event Name** displays the name of the event.
- **Error Message** displays the error encountered while triggering of the event.

9 VIEWING USAGE REPORT

Adeptia Suite allows you to view the performance report of a user group. It provides details of performance for current repository, process execution and data integration execution for the current month or within a specified date range.

Performance report is displayed for the whole group of which the logged- in user is a member.

In the Adeptia Suite this feature is available in:

BPM Suite	Workflow Suite	Integration Suite	ETL Suite
\checkmark	\checkmark	\checkmark	\checkmark

Steps to monitor usage report

1. Click **[+]** My Monitor to expand the tree and then click Usage Report. This displays the Usage Report screen (see Figure 9.1).

Usage Report for administrators			This Month 🗮 🖞
Current Repository Summary			
Process Models	1	Solutions	10
Process Flows	10	Forms	1
User Accounts	7		
Process Execution Summary	20	Events Triggered	0
-			-
Process Flows Executed	20	Workflow Tasks Started	27
User Logins	23		
Data Integration Execution Summary			
Sources Accessed	8	Targets Accessed	9
Data Mappings Executed	6	Web Services Called	0

Figure 9.1: Usage Report

- 2. This screen displays a performance summary of the selected group till the current date in the current month.
- 3. You can also view the report within a specific date and time range. Click () icon in the upper right corner of the screen. This displays the date and time range fields (refer to Figure 6.2).

4. Click **Calendar** icon () to enter the date range and enter the time in the respective fields. Once done, click **Apply** button. This displays the usage report conforming to the specified time range.

The Usage Report screen is divided into three panes:

- <u>Current Repository Summary</u>
- Process Execution Summary
- Data Integration Execution Summary

CURRENT REPOSITORY SUMMARY

urrent Repository Summary			
Process Models	1	Solutions	10
Process Flows	10	Forms	1
User Accounts	7		

Figure 9.2: Current Repository Summary

This pane displays total counts of performance of admin and the group user in various areas of repository. It displays the total number of Process Models created by the selected group. Additionally, it also displays the total number of Solutions (Parent Process Flows), and number of Process Flows (which includes Parent and Child Process Flows) created by the group. Further, it displays the total number of forms (which includes the custom application activities) and total count of users created by the group.

PROCESS EXECUTION SUMMARY

Process Execution Summary			
Solutions Executed	30	Events Triggered	0
Process Flows Executed	30	Workflow Tasks Started	27
User Logins	24		

Figure 9.3: Process Execution Summary

This pane displays total counts of execution performance details of admin and the group user. It displays the total number of solution instances that have been executed (Executed, Aborted and Failed) for the selected group. It also displays the total number of process flow instances (Parent and Child Process Flows) that have been executed for the group. Additionally, it also displays the total count of events that have been triggered in the group. Further, it displays the total number of workflow tasks started in the selected group and the number of times users of this group have logged into Adeptia Suite.

All activities that are used in process flow execution are counted, irrespective of the activity being successful or unsuccessful.



DATA INTEGRATION EXECUTION SUMMARY

Data Integration Execution Summary			
Sources Accessed	8	Targets Accessed	9
Data Mappings Executed	6	Web Services Called	0
Number of Files Processed	4	Data Volume Processed	3322 Bytes

Figure 9.4: Data Integration Execution Summary

This pane displays total counts of execution performance details for admin and the group user in different areas of data integration. It displays the total number of Source activities created and target activities accessed by the selected group. Additionally, it also displays the total number of data mapping activities and web service activities used by the group. Further, it displays the total number of source file (File, Mail, FTP and LAN File) activities created for the selected group. It also displays the total amount of data (in Bytes) that is processed by all sources and web service activities that is used for the selected group.

All activities that are used in process flow execution are counted, irrespective of the activity being successful or unsuccessful.
You can refresh all the sections will be refreshed with
latest information by clicking Refresh ()) icon in the upper right-corner of the screen.



10 VIEWING PROCESS FLOW REPORT

Adeptia Suite allows you to view a customized process flow report.

In the Adeptia Suite this feature is available in:

BPM Suite	Workflow Suite	Integration Suite	ETL Suite
\checkmark	\checkmark		

Steps to view process flow report

1. Click **[+]** My Monitor to expand the tree and then click **Reports**. This displays the Reports screen (see Figure 10.1).

Ho	me [About Help Change Password My Profile Logou	it			User: admin Group: admi	inistrators Permi	ssions: (read,	write, execute) User Type: sysadmin
(*		My Monit	or > Reports					
1.								
[+	My Solutions	New J Edg	Delete Revisions Dependencies		Select Field to	Repurbus 💌		Search
Ð	My Monitor	INEN CUIL	Delete Nevisions Dependencies		Select Field to	Search - [1]		and the second s
	Solutions	Execute						
	User Performance		Name	Description		Owner	Perm.	Modified *
	Usage Report	1 Č	StandardProcessRovReport	StandardProcessRowReport		admin	RWX	07/26/06 13:14
	Reports							
1*] History							

Figure 10.1: Reports

 Click the radio button against the report that you want to generate and then click **Execute**. This displays the Standard Process Flow Report screen (see Figure 10.2).

Reports > StandardProcessflowRe	eport		
Select ProcessFlow Name: *	Select One		
Start Date (MM/DD/YYYY)	07/10/2009	Start Time (hh:mm)	00 00
End Date (MM/DD/YYYY)	07/10/2009	End Time (hh:mm)	23 24
Submit			

Figure 10.2: Standard Process Flow Report

- 3. Select the process flow name from the drop-down list.
- 4. Enter the Start Date, End Date, Start time and End time in their respective fields. Click **Calendar** icon () to enter the date range and enter the time in the respective fields.
- 5. Click **Submit**. This displays the Process Flow report in the Jasper Viewer (see Figure 10.3).



Pro	cess Flow	Executio	on Report	
•	, Jul 10, '09 12:00:00 AM	, ,		
Generated by - admin		Generated	on: Fri, Jul 10, '09 11:30:00 PM	
Process Flow: Eva	IXform_ProcessFlow			
Activity Name	Activity Type	Activity Status	Time (in Sec)	
Executed at: Fri, Jul 1	0, '09 03:18:54 PM			
EvalXform_DBSource	DatabaseSource	Executed	0.19	
EvalXform_Mapping	DataMapping	Executed	1.77	
EvalXform_ExcelSchema	XmlStream2StreamTransformer	Executed	1.06	
EvalXform_FileTarget	FileTarget	Executed	0.05	
EvalXform_NativeCall	NativeCall	Executed	0.09	
	Time	taken by transaction (in	sec): 5.47	
Executed at: Fri, Jul 1	0, '09 03:22:24 PM			
EvalXform_DBSource	DatabaseSource	Executed	0.12	
EvalXform_Mapping	DataMapping	Executed	1.03	
EvalXform_ExcelSchema	XmlStream2StreamTransformer	Executed	1.02	
EvalXform_FileTarget	FileTarget	Executed	0.01	
EvalXform_NativeCall	NativeCall	Executed	0.02	
	Time	taken by transaction (in	sec): 4.45	
Executed at: Fri, Jul 1	0. '09 04:27:24 PM			
EvalXform_DBSource	DatabaseSource	Executed	0.22	
EvalXform_Mapping	DataMapping	Executed	1.05	
EvalXform_ExcelSchema	XmlStream2StreamTransformer	Executed	2.09	
EvalXform_FileTarget	FileTarget	Executed	0.09	
	NativeCall	Executed	0.11	

Figure 10.3: Process Flow Report in Jasper Viewer



HISTORY

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11 VIEWING LOGS

The information about the process flows and the activities is stored in the Logs. There are three levels of logging:

- **ERROR:** This is the minimal setting. This is default log level selected during the process flow creation. It mean, in Process flow log, by default messages of ERROR level are logged. The following message types are logged:
 - **SEVERE** errors are the ones that cause premature termination.
 - **ERROR** and **FATAL** type messages deal with other runtime errors or unexpected conditions.
- **INFO:** This is the typical setting. By default, logs of INFO level are logged in the log database. The following message types are logged:
 - All messages as defined in the **ERROR** category.
 - Warning (WARN) messages such as runtime situations that are undesirable or unexpected, but not necessarily "wrong" will be logged.
 - All Process flow Start and End messages.
 - Detailed information about each Process flow and activity details (INFO) will be logged such as start and end time for each activity/module/node, number of records processed etc.
- **DEBUG:** This is the most detailed setting. It is expected that the user will want this level of detail for tracing errors, and troubleshooting. The following message types are logged:
 - All messages as defined in the **ERROR** category.
 - All messages as defined in the **INFO** category.
 - Detailed messages for each module, activity or node as it is executed including trace messages and flow information.
 - Display of Process flow global variables after end of every activity.
 - Any other information that may be helpful in debugging.

The logs are classified into four categories:

- Audit Trail Log
- Event Log
- System Log
- Process Flow Log

Access Control to Logs

Log information that is displayed in the logs is not filtered as per the user's permissions. Every user with the minimal read permissions can view the logs. Only the logs specific to the Users group are displayed to them. A user cannot view log information for other Groups.

Pagination in Logs

Pagination facilitates you to check the log details information in a page-wise format rather than the whole information on one page. Pagination helps in presenting the information to the user in a more organized and user-friendly way.

Pagination makes the search more efficient, and improves the log page response time.

In logs, by default, only 10 records are displayed at a time (see Figure 11.1).

	INFO	admin	administrator
	INFO	admin	administrator
	INFO	admin	administrator
	INFO	admin	administrato
	INFO	admin	administrato
com.adeptia.indigo.web.SessionLoginContext. valueUnbound (SessionLoginContext.java:156)	INFO	admin	administrato
2			
90 Record 1 - 10 of total 53 records			
	valueBound(SessionLoginContext.java:128) com.adeptia.indigo.web.SessionLoginContext. valueBound(SessionLoginContext.java:128) com.adeptia.indigo.web.SessionLoginContext. valueBound(SessionLoginContext.java:128) com.adeptia.indigo.web.SessionLoginContext. valueBound(SessionLoginContext.java:128) com.adeptia.indigo.web.SessionLoginContext. valueBound(SessionLoginContext.java:128) com.adeptia.indigo.web.SessionLoginContext. valueBound(SessionLoginContext.java:128) com.adeptia.indigo.web.SessionLoginContext. valueBound(SessionLoginContext.java:128) com.adeptia.indigo.web.SessionLoginContext. valueBound(SessionLoginContext.java:128)	com.adeptia.indigo.web.SessionLoginContext. INFO com.adeptia.indigo.web.SessionLoginContext.	com.adeptia.indigo.web.SessionLoginContext. INFO admin valueBound(SessionLoginContext.java:128) INFO admin com.adeptia.indigo.web.SessionLoginContext. INFO admin

Figure 11.1: Pagination

Pagination is organized as:

- First: leads you to the first page.
- **Previous**: leads you to the previous page from the current open page.
- **Page Number**: leads you to the specified page number on which you click. Here, the current open page is displayed as simple text in black.
- **Next**: leads you to the next page from the current open page.
- Last: leads you to the last available page.



- **Drop-down List**: also, leads you to the particular page by selecting the same from the drop-down list.
- **Text-box** with **Go** button: leads you, again, to a page specified in the Text box. Specify the page number and Click on Go button to view that page.

The hyperlinks are displayed as simple text if there are no previous or next pages.

- By default, Pagination is enabled. To disable Pagination, you need to change **abpm.pagination.enable** property. To know how to change this property, refer to the Admin Guide.
- User can change the number of records displayed per page. To change the number of records to be displayed per page, you need to change abpm.pagination.page.size property. To know how to change this property, refer to the Admin Guide.
- SQL Server 2000 does not support the pagination feature. So, if you are using SQL 2000 Sever as your log database, then you need to disable the pagination manually, or else, the following error will be encountered:

HTTP ERROR: 500 Internal Server Error

RequestURI=/adeptia/control/searchTransactionLog.hdp



12 VIEWING AUDIT TRAIL LOG

Audit Trail log maintains a log of all changes made to all the activities. These changes include creating, editing, deleting and saving of activities. Additionally, it also includes comments, change of password and login/logout details.

You can view the Audit Trail log for a specific period by entering search criteria.

Only *Admin* and *SysAdmin* are authorized to view the Audit Trail log.

In the Adeptia Suite this feature is available in:

BPM Suite	Workflow Suite	Integration Suite	ETL Suite
\checkmark	\checkmark	\checkmark	\checkmark

Steps to view Audit Trail Logs

1. Click **[+] History** to expand the tree and then click **Audit Trail**. The Audit Trail Log screen is displayed (see Figure 12.1).

Hom	e About Help Change Password My Profile Logou	:						User: admin Gro	up: administrators Permis	sions: [read, write, ex	ecute] User Type: sysadmin
		History > Audit Tı	ail								
[+]	My Documents					Search Criteria					
[+]	My Solutions	Start Data	07/10/2009 💕		lart Time	00 ; 00		End Data	07/10/2009 💕	End Time	23 : 59
[+]	My Monitor	Start Date	01/10/2009	07/10/2009 📸 Start Time		00 :00		End Date	01/10/2009	End Time	23 : 59
[-]	History	Group Name	Select All	• U	lser Name	Select All	•	Audit	Select All	Submit	
	🖹 Audit Trail	D-I-/T-			Leveller					UTD	C1D
	Event Log	Date/Time	e Message		Location			LogLevel		UserID	GroupID
	System Log					Click on Submit Button to get record		ecords			
	Process Flow Log										

Figure 12.1: Audit Trail Log (Search Criteria)

- 2. Enter the start date and start time in the *Start Date* and *Start Time* fields respectively.
- 3. Enter the end date and end time in the *End Date* and *End Time* fields respectively.



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- 4. Select the user group and the user whose audit trail you want to view, from the *Group Name* and *User Name* drop-down lists respectively.
- 5. Select the audit type that you want to view, from the *Audit* drop-down list. You can view the audit trail log for either objects or Login/Logout details or both audit types. The Objects audit type displays all changes made to the Adeptia Suite activities, whereas the Login/Logout audit type displays only login/logout details. By default, both audit type details are displayed.
- 6. To view the audit log for the entered criteria, click **Submit** button. The audit log information for the selected criteria is displayed (see Figure 12.2).

07/10/2009 😭 Select All	Start Time	00 : 00	End Date	07/10/2009	End Time	23 . 59
Select All	1	Start Time 00 : 00				23 : 59
	User Name	Select All	Audit	Select All	Submit	
	Message	Location	Loc	aLevel	UserID	GroupID
admin [administ	rators] logged-in at 2009- con		I	INFO	admin	administrate
5:07 Human WorkFlov "ReviewCli (19216800100	v Activity: entDetails con 2124627070842100004) ger	.adeptia.indigo.storage.jdo.JdoEntityMana	I	INFO	admin	administrate
Human WorkFlov "Claim_An (19216800100	v Activity: nount_review com 2124644649705400003) ger		I	INFO	admin	administrat
5:35 "LossAdju (19216800100	stor con 2124644674613200006) ger	adeptia.indigo.storage.jdo.JdoEntityMana update(JdoEntityManager.java:1999)	I	INFO	admin	administrat
5:24 ":LossAdju: (19216800100 " Updated	stor com 2124644674613200006) ger Successfully		I	INFO	admin	administrat
4:56 (19216800100	4124723589631200006) ger.	createEntity	I	INFO	admin	administrat
User Activity: & 2:47 (19216800100 " Created S	quot;Jack001 con 4124723576775000002) ger Successfully (Jdd	nadeptia.indigo.storage.jdo.JdoEntityMana createEntity EntityManager.java:299)	I	INFO	admin	administrat
07-10 07:46:52	2.234 vali		I	INFO	admin	administrat
4:03 "LossAdju (19216800100	stor con 2124644674613200006) ger		г	INFO	admin	administrat
Human WorkFlov "LossAdju: (19216800100	v Activity: stor com 2124644674613200006) ger.		I	INFO	admin	administrat
	21-3 3 7-10 10.68.47 Human WorkFlow Rayot:ReviewCI Rayot:Updated Human WorkFlow Rayot:Updated Human WorkFlow Kongenetic Lights Si54 ReviewCI Sister Lights Sister Lights ReviewCI Sister Lights Sister Sister Lights Sister Lights Sister Lights Sister	91-33 07-10 10.48/13.046 vala Human WorkFlow Activity: 0.00	91-3 07-10 10.461-30.46 value80.ont(5xsionLoginContext,1va.128) Human Workflow Activity: com.adaptis.indigo.storage.jdo.Jd6EntityManageri.javs.1595) Bajost ReviewChamDerails genutates/2005/000000000000000000000000000000000	91-3 07 - 10 10.48-13.046 value88.010(SassionLeginContext_jval.28) Human WorkTow Activity: com.adeptia.indigo.storage.jdo.JdoEntityMana 5107 Sayott ReviewClambEasis own.adeptia.indigo.storage.jdo.JdoEntityMana 5107 Sayott Dystade Successility: com.adeptia.indigo.storage.jdo.JdoEntityMana 5107 Sayott Dystade Successility: com.adeptia.indigo.storage.jdo.JdoEntityMana 5107 Sayott Dystade Successility: com.adeptia.indigo.storage.jdo.JdoEntityMana 5108 Sayott Dystade Successility: com.adeptia.indigo.storage.jdo.JdoEntityMana 5107 Sayott Dystade Successility: com.adeptia.indigo.storage.jdo.JdoEntityMana 5108 Sayott Dystade Successility: com.adeptia.indigo.storage.jdo.JdoEntityMana 5135 Sayott Dystade Successility: com.adeptia.indigo.storage.jdo.JdoEntityMana 5135 Sayott Dystade Successility: com.adeptia.indigo.storage.jdo.JdoEntityMana 5124 (1921680010012124644674613200006) gerupdate(JdoEntityManager.java:1999) 5125 Sayott Dystade Successility: com.adeptia.indigo.storage.jdo.JdoEntityMana 5126 (1921680010012127635613200006) gerupdate(JdoEntityManager.java:1999) 5127 (19216800100121276376775000002) gerupdate(JdoEntityManager.java:1999) 528 administratorsi Jospadi-Int 2005 529 administratorsi Jospad-Int 20	91-3 07 - 10 (10.48, 43.046 valueEsonLginCanexci,iva:12.8) INFO Human WorkTow Activity: com.adeptia.indigo.storage.jdo.JdeEntity.Manager.java:1990) INFO Status: ReviewClama Cancer Journal Cancer Jou	19-3 07-10 10-4643.046 ************************************

Figure 12.2: View Audit Trail Log

7. In case Log Level is **ERROR**, you can click **ERROR** link to view the details of the error.

13 VIEWING EVENT LOG

Event log displays only those messages, which are related to the Triggers and Events.

In the Adeptia Suite this feature is available in:

_	BPM Suite	Workflow Suite	Integration Suite	ETL Suite
	\checkmark	\checkmark	\checkmark	\checkmark

Steps to view Event Logs

1. Click **[+]** History to expand the tree and then click **Event Log**. The Event Log screen is displayed (see Figure 13.1).

н	me (About Help (Change Password (My Profile (Logou	s Abaut Help Change Passmond My Profile Logest UEerz admin Groups administrators Parmissions: (sead, with, execute) UEer Types sysadmin										
I		History > Event Log										
E					Sear							
I		Start Date 07/1	1/2009	Start Time	00 - 00	End Date	07/11/2009	End Time	23 : 59			
E] My Monitor			Start Time	100		1011102003	City Hills	100			
E	History	Select Level : C ERROR	R 🖲 INFO 🔿 DEBUG			Submit						
	Audit Treil	Date/Time	Hessage		Location		LogLevel	UserIC	GroupID			
	Event Log				Click on Submit	Click on Submit Button to get records						
	System Log				CICK OF DECIMA	earten to get records						
1	Process Flow Log											

Figure 13.1: Event Log (Search Criteria)

- 2. Enter the start date and start time in the *Start Date* and *Start Time* fields respectively.
- 3. Enter the end date and end time in the *End Date* and *End Time* fields respectively.

Click **Calendar** icon if to select the *Start Date* and *End date* from calendar.

- 4. Select the logging level from the *Select Level* options.
- 5. To view the logs for the time interval defined above, click **Submit** button. The log information for the selected time interval is displayed (see Figure 13.2).



Search Criteria											
tart Date 07/11/20	09 😭 🛛 Start Time	00 : 00 End Date	07/11/2009	End Time 23 :	59						
Select Level: C ERROR C INFO C DEBUG											
▼ Date/Time	Message	Location	LogLevel	UserID	GroupID						
07/11/2009 00:35:51	DEFAULT.autoLogCleanup will run at: Sat Jul 11 20:00:00 IST 2009	com.adeptia.indigo.event.QuartzEventFactory .activateAutoLogCleanupService (QuartzEventFactory.java:408)	INFO	admin	administrat						
07/11/2009 00:35:51	Auto Data Cleanup scheduled	com.adeptia.indigo.event.QuartzEventFactory .activateAutoCleanupService (QuartzEventFactory.java:382)	INFO	admin	administrat						
07/11/2009 00:35:51	DEFAULT.autoCleanup will run at: Sat Jul 11 20:00:00 IST 2009	com.adeptia.indigo.event.QuartzEventFactory .activateAutoCleanupService (QuartzEventFactory.java;376)	INFO	admin	administrat						

Figure 13.2: View Event Log

14 VIEWING SYSTEM LOG

System log displays messages related to the system. It includes change of password and login/logout details.

In the Adeptia Suite this feature is available in:

BPM Suite	Workflow Suite	Integration Suite	ETL Suite
\checkmark	\checkmark	\checkmark	\checkmark

Steps to view System Logs

1. Click **[+]** History to expand the tree and then click System Log. The System Log screen is displayed (see Figure 14.1).

н	ome [About] Help [Change Password My Profile Logos	e (About Help (Change Passnord My Profile Legout User: administraton Permissions: (read, write, execute) User: synadmin										
E E	*] My Taska *] My Documents	History > Event Log										
i	My Solutions My Monitor	Start Date 07/11	/2009 💕	Start Time	00 : 00	End Date	07/11/2009	End Time	23 : 59			
E	-] History	Select Level : C ERROR	⊕ INFO ⊂ DEBUG			Submit						
	Audit Treil	Date/Time	Hessage	Location		LogLevel		UserID	GroupID			
	System Log				Click on Subm	it Button to get records						
	Process Flow Log											

Figure 14.1: System Log (Search Criteria)

- 2. Enter the start date and start time in the *Start Date* and *Start Time* fields respectively.
- 3. Enter the end date and end time in the *End Date* and *End Time* fields respectively.

Click **Calendar** icon if to select the *Start Date* and *End date* from calendar.

- 4. Select the logging level from the *Select Level* options.
- 5. To view the logs for the time interval defined above, click **Submit** button. The log information for the selected time interval is displayed (see Figure 14.2).



art Date 07/11/2	2009 😭 Start Time	00 : 00 End Date	07/11/2009	End Time 23 :	59
elect Level : C ERROR (€ INFO © DEBUG	Submit			
▼ Date/Time	Message	Location	LogLevel	UserID	GroupI
07/11/2009 00:36:52	admin [administrators] logged-in at 2009- 07-11 12:36:52:500	com.adeptia.indigo.web.SessionLoginContext. valueBound(SessionLoginContext.java:128)	INFO	admin	administra
07/11/2009 00:36:18	SOAP Request on server Shi?xml version=Aquit.loBquot: anoding=RquotUT=Baquot?Rqt: bintnespen:Vendops provide server server server server aportgraspferrelps for the server server amins such equath the fill work.ac org 2001/X MLSchemäquot xmlns such equath the fill work.ac org 2001/X MLSchemäquot xmlns such equath the fill work.ac org 2001/X MLSchemäquot xmlns such equath the fill work.ac org 2001/X server server server server server server work and server server server server work and server server server server server work and server server server server server and server server server server server server server server server server server server and server server server server server server server server server server server server server and server value Server server server server setter server server value Server server server server setter server server server value server server server server setter server setter server value server server server server setter server setter server value server server server setter setter server setter server setter s	com adeptia.indigo.services.webservice.Requ estSecurityHandler.invoke (RequestSecurityHandler.java:104)	INFO	admin	administr
07/11/2009 00:36:18	MessageContext on server org.apache.axis.MessageContext@dabcea	com.adeptia.indigo.services.webservice.Requ estSecurityHandler.invoke (RequestSecurityHandler.java:102)	INFO	admin	administr
07/11/2009 00:36:17	MLet registered MBean: org.mortbay.jetty.plus.Server	com.adeptia.indigo.WebRunner.checkMBeans LoadedSuccessfully(WebRunner.java:206)	INFO	admin	administra
07/11/2009 00:36:17	MLet registered MBean: org.mortbay.util.Code	com.adeptia.indigo.WebRunner.checkMBeans LoadedSuccessfully(WebRunner.java:206)	INFO	admin	administr
07/11/2009 00:36:17	MLet registered MBean: org.mortbay.jetty.plus.Server	com.adeptia.indigo.WebRunner.checkMBeans LoadedSuccessfully(WebRunner.java:206)	INFO	admin	administr
07/11/2009 00:36:17	MLet registered MBean: org.mortbay.util.Log	com.adeptia.indigo.WebRunner.checkMBeans LoadedSuccessfully(WebRunner.java:206)	INFO	admin	administr
07/11/2009 00:36:10	Root WebApplicationContext: initialization completed in 1015 ms	org.springframework.web.context.ContextLoa der.initWebApplicationContext (ContextLoader.java: 198)	INFO	admin	administ
07/11/2009 00:36:10	Pre-instantiating singletons in org.springframework.beans.factory.support.De faultLitableBeanFactory@a6d35: defining beans [globalConfig.papeLinksPatternA.papeLinksP atternB.pageLinksPatternVaho.searchSyste mLogAction.gueryTemplate]; root of factory hierarchy		INFO	admin	administr
07/11/2009 00:36:09	Bean factory for application context [org.springframework.web.context.support.Xm [WebApplicationContext@423d4f]; org.springframework.beans.factory.support.De faultListableBeanFactory@a6d35	org.springframework.context.support.Abstract ApplicationContext.obtainFreshBeanFactory (AbstractApplicationContext.java:398)	INFO	admin	administ

Figure 14.2: View System Log

6. In case Log Level is ERROR, you can click **ERROR** link to view the details of the error.

15 VIEWING PROCESS FLOW LOG

The Process Flow log displays all the details about the process flow execution and its associated activities. It also displays the status of the associated (Parent or Child) Process Flow.

In the Adeptia Suite this feature is available in:

BP	M Suite	Workflow Suite	Integration Suite	ETL Suite
	\checkmark	\checkmark	\checkmark	\checkmark

Steps to view Process Flow log

1. Click **[+] History** to expand the tree and then click **Process Flow Log**. The Process Flow Log screen is displayed (see Figure 15.1).

[+] [+]	My Tasks My Documents	History > Pro	istory > Process Flow Log								
					Se	arch Criteria-					
[+] [+]	My Solutions My Monitor	Start Date	04/06/2010	Start Time	00 : 00	End Da	te 04/06/2	010 🤗 Ei	nd Time 23	: 59	
[-]	History						_				
	Audit Trail	Process Flow	Name Select All		Sort By Name Status All					Details Summary	
	Event Log	- /-									
	System Log	P/C	P/C Process Flow Name Description Status User ID Start Time End Time Action Click on Details Button to get records								
	Process Flow Log										

Figure 15.1: Process Flow Log (Search Criteria)

- 2. Enter the start date and start time in the *Start Date* and *Start Time* fields respectively.
- 3. Enter the end date and end time in the *End Date* and *End Time* fields respectively.



4. Select the Process flow from the *Process Flow Name* drop-down list.

In the *Process Flow Name* drop-down list, process flows are listed based on their time of execution. The process flow which is executed recently is listed first. To sort process flows based on their name, click **Sort By Name** button. This sorts the process flows based on their name and changes the button to **Sort By Date**. Again, to sort the process flows based on their execution date, click **Sort By Date** button.



- 5. Select the process flow status whether Executed, Aborted, Successful, Running or Waiting from the Status drop-down list.
- 6. To view the logs for the time interval defined above, click **Details** button. The log information for the selected time interval is displayed with the following information (see Figure 15.2):
 - Parent/Child (whether the Process Flow is a Parent, Child, both or none)
 - Process Flow Name
 - Description
 - Status
 - User ID
 - Start Time
 - End Time
 - Action

Hist	tory > Process Flow Log					
		Search C	riteria			
S	tart Date 04/06/2010	Start Time 00 : 00	End Date 04/00	6/2010 😭 E	nd Time 23	: 59
Pr	ocess Flow Name Select All	Sort By	Name Statu	All	▼ Details	Summary
P/C	Process Flow Name	Description	Status User ID	▼ Start Time	End Time	Action
с	EDINotification	Notification for Error in Translation	Executed EDIUser	04/06/2010 13:02:41	04/06/2010 13:02:46	Details Diagnostic
С	EDIInboundTransactionProcessor	Process flow to process inbound EDI X12 file, transaction-by-transaction.	Executed EDIUser	04/06/2010 13:02:28	04/06/2010 13:02:40	Details Diagnostic
P	EDIInboundProcessor	Process flow to parse inbound EDI File.	Executed EDIUse	04/06/2010 13:02:26	04/06/2010 13:02:44	Details Diagnostic

Figure 15.2: Process Flow Log (Search Result)

7. To view execution details of the process flow and each activity of the process flow, click **Details** link in Figure 15.2. The Process Flow Log Detail screen is displayed (see Figure 15.3). This screen is divided into two parts: *Process Flow Status* and *Parent/Child Process Flow Log Details*. The first part shows the details of the selected process flow and its activities. The second part shows the list of Parent or Child Process flow of the selected process flow. Following details are shown in Process Flow Details screen:

Process Flow Status:

- Process Flow Name
- Process Flow Id
- Process Flow PID
- Status
- Start Time
- End Time
- Process Flow Execution Time
- Activity Name (ID)
- Activity Type



- Start Time
- End Time
- Execution Time
- Status
- Processed Data
- Error Records

Activity Name (ID)	Process Flow Name Process Flow Id Process Flow PID Status Start Time End Time Process Flow Execution Tim	192 192 Exe 04/	InboundTransactionProcessor 16800123712488485765000 16800100512705391481400 cuted 06/201013:02:28 PM				
Activity Name (ID)	Process Flow PID Status Start Time End Time	192 Exe 04/	:16800100512705391481400 cuted 06/2010 13:02:28 PM				
Activity Name (ID)	Status Start Time End Time	Exe 04/	cuted 06/2010 13:02:28 PM	10295			
Activity Name (ID)	Start Time End Time	04/	06/2010 13:02:28 PM				
Activity Name (ID)	End Time						
Activity Name (ID)		04/					
Activity Name (ID)	Process Flow Execution Tim		06/2010 13:02:40 PM				
Activity Name (ID)		e 12 s	econd (s) 500 ms				
	Activity Type	Start Time	End Time	Execution Time	Status	Processed Data (Bytes/Records)	Error
ystemErrorNotification (192168001 M 34125015793233100004)	lailNotification	04/06/2010 13:02:38	PM 04/06/2010 13:02:38 PM	15 ms	Executed	0	0
cripted-Guard (NA) C	Condition	04/06/2010 13:02:38	PM 04/06/2010 13:02:38 PM	16 ms	Executed	0	0
P_SplitterAck (1921680012371243 C 4007503100002)	CustomPlugin	04/06/2010 13:02:38	PM 04/06/2010 13:02:38 PM	110 ms	Executed	0	0
ContextTarget (NA) C	ContextTarget	04/06/2010 13:02:38	PM 04/06/2010 13:02:38 PM		Executed	0	0
cripted-Guard (NA) C	ondition	04/06/2010 13:02:38	PM 04/06/2010 13:02:38 PM		Executed	0	0
cripted-Guard (NA) C	ondition	04/06/2010 13:02:38	PM 04/06/2010 13:02:38 PM		Executed	0	0
P_GenerateInterchangesForTransacti n (1921680012371248868957165 C 0002)	CustomPlugin	04/06/2010 13:02:37	PM 04/06/2010 13:02:38 PM	1 second (s)	Executed	0	0
nboundTarget (1921680012471246 Fi 0837857800093)	ileTarget	04/06/2010 13:02:37	PM 04/06/2010 13:02:37 PM	16 ms	Executed	5871	0
cripted-Guard (NA) C	Condition	04/06/2010 13:02:37	PM 04/06/2010 13:02:37 PM		Executed	0	0
cripted-Guard (NA) C	Condition	04/06/2010 13:02:37	PM 04/06/2010 13:02:37 PM		Executed	0	0
nboundOutputSchema (1921680011 Xi 9124592750325000004)	mlStream2StreamTransformer	04/06/2010 13:02:36	PM 04/06/2010 13:02:37 PM	1 second (s) 16 ms	Executed	16	0
cripted-Guard (NA) C	Condition	04/06/2010 13:02:36	PM 04/06/2010 13:02:36 PM		Executed	0	0
cripted-Guard (NA) C	Condition	04/06/2010 13:02:36	PM 04/06/2010 13:02:36 PM		Executed	0	0
boundMapping (192168001034125 D 76819396500020)	ataMapping	04/06/2010 13:02:35	PM 04/06/2010 13:02:36 PM	1 second (s) 31 ms	Executed	4442	0
boundEDISchema (192168001159 St 24592746987500002)	tream2XmlStreamTransformer	04/06/2010 13:02:29	PM 04/06/2010 13:02:35 PM	6 second (s) 16 ms	Executed	0	0
cripted-Guard (NA) C	Condition	04/06/2010 13:02:29	PM 04/06/2010 13:02:29 PM		Executed	0	0
P_GenerateInterchangesForTransacti n (1921680012371248868957165 C 0002)	CustomPlugin	04/06/2010 13:02:28	PM 04/06/2010 13:02:29 PM	1 second (s) 16 ms	Executed	0	0

Figure 15.3: View Process Flow Detail Log Details

To view the log information of the Parent/Child Process Flow, click the required link from the *Action* column of the Parent/Child Process Flow Log Details section. 8. To view intermediate repository files of the process flow, click **Repository** link in Figure 15.3. A screen is displayed with list of repository files, created during execution of the Process Flow (see Figure 15.4).

Filename	Size	Last Modified
contextinfo_192168001005127053914814000295.xml	4 KB	April 06, 2010 13:02:40 IST
CP_GenerateInterchangesForTransaction_ediData	0 Bytes	April 06, 2010 13:02:37 IST
DM_Invoice_EDI_AdvPosc_PartnerA_default.xml	9 KB	April 06, 2010 13:02:35 IST
InboundEDISchema_default.xml	4 KB	April 06, 2010 13:02:34 IST
InboundOutputSchema_default.txt	5 KB	April 06, 2010 13:02:36 IST
PID [192168001005127053914814000295]		April 06, 2010 13:24:48 IST

- Figure 15.4: Repository screen
- 9. To open any file from the list, click on the name of the file.
- 10. Incase you have selected log level of the process flow other than *Error*, then you can view its detailed log by clicking on *Diagnostic* link in Figure 15.3. Defending on the level of log, detailed log of this process flow is displayed (see Figure 15.5).

Date/Time	Activity Name	Activity Type	Status	Message	Level	
4/06/2010 13:47:03	InboundMapping	DataMapping	Running	InboundMapping:192168001247124609744929600003:Dat aMapping successfully over-ridden with activity DM_Invoice_EDI_AdvPosc_PartnerA:19216800103412507 6819336500020:DataMapping	INFO	jelly.A ty⊤ag;
4/06/2010 13:47:03	InboundMapping	DataMapping	Running	Dynamically over-riding activity InboundMapping: 192168001247124609744929600003:Dat aMapping	INFO	jelly.A tyTag,
4/06/2010 13:47:03	InboundEDISchema	Stream2XmlStreamTransformer	Executed	Activity disposed. Start Time:2010-04-06 13:46:56 End Time:2010-04-06 13:47:03 Run Time:7 second(s) 16 ms	INFO	se(Ab
4/06/2010 13:46:56	InboundEDISchema	Stream2XmlStreamTransformer	Running	Execute	INFO	servic te(Ab
4/06/2010 13:46:56	InboundEDISchema	Stream2XmlStreamTransformer	Running	Initialize	INFO	servic alize(/
4/06/2010 13:46:56	CP_GenerateInterchangesForTran saction	CustomPlugin	Executed	Activity disposed. Start Time:2010-04-06 13:46:55 End Time:2010-04-06 13:46:56 Run Time:1 second(s) 16 ms	INFO	servic se(Ab
4/06/2010 13:46:55	CP_GenerateInterchangesForTran saction	CustomPlugin	Running	Execute	INFO	servic te(Ab
4/06/2010 13:46:55	CP_GenerateInterchangesForTran saction	CustomPlugin	Running	Initialize	INFO	servic alize(/)
4/06/2010 13:46:55	EDIInboundTransactionProcessor	Transaction	Running	Running process flow (192168001237124884857650000001)	INFO	transa execu :510)
4/06/2010 13:46:55	EDIInboundTransactionProcessor	Transaction	Running	Execute	INFO	servic te(Ab
4/06/2010 13:46:55	EDIInboundTransactionProcessor	Transaction	Running	This Txn has parent txn with id ::192168001237124842117504600005	INFO	jelly.0 ag.jav
4/06/2010 13:46:55	EDIInboundTransactionProcessor	Transaction	Running	Initialize	INFO	servic alize(/

Figure 15.5: Process Flow Status

If you have selected *Error* in the log level of the process flow, then clicking on diagnostic link doesn't display any information.

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- 11. Clicking **Error** link in Figure 15.5 displays the details of all errors due to which the process flow is aborted. Error link is only displayed in the View Process Flow Log Screen, in case, the Process Flow is aborted. If Process Flow executes successfully, **Error** link is not displayed.
- 12. Click Close Window button to close this screen.
- 13. Clicking **Context Info** in Figure 15.3 displays the Process Flow Context Information screen (see Figure 15.6).

Process Flor	w System Variables			
# Name		Value		
L LoggingLevel				
localhost://indigo.Transaction[19216800100212462735653100001 2 TransactionAddress 192168001004124721951285900126]:type=Transaction,name=cust.id=1 9216800100212462735653100001,pid=192168001004124721951285900126				
rocess Flor	state-BPMN:TA5K:BA5IC_TA5K-27425426 w User Variables Name	Value		
Process Flow	w User Variables			
Process Flov 1 TX.Recoverab	w User Variables Name	Value HWF_CHKP1 null		
	W User Variables Name DePoint DeStage	HWF_CHKP1		
Process Flov # 1 TX.Recoverab 2 TX.Recoverab	W User Variables Name DiePoint DieStage DinMode	HWF_CHKP1 null		
Process Flov 1 TX.Recoverab 2 TX.Recoverab 3 TX.Transaction Service Add Service National Service Nation	W User Variables Name DiePoint DieStage DinMode	HWF_CHKP1 null recoveryMode Address 2124627356653100001!		

Figure 15.6: Process Flow Context Information

- 14. The *Process Flow Context Information* screen displays the value of the context variables used in the process flow.
- 15. Click **Close Window** button to close this screen and return to the Process Flow Log screen.
- 16. If you want to view summary of the process flow execution for the selected time interval, click **Show Summary** button on the Process Flow Log (Search Criteria) screen. This displays the summary for all statuses of the process flow, based on the selected criteria (see Figure 15.7).

/2010 00:00:00			Proce		
after 04/06/2010 00:00:00		after 04/06/2010 00:00:00	before 04/06/2010 00:00:00	ie ->	Start Tim
/2010 23:59:59	after 04/06/20	before 04/06/2010 23:59:59	before 04/06/2010 23:59:59	e ->	End Time
0	0	6	0	Successful	
0	0	0	0	Aborted	Process Flows
0	0	6	0	Executed	
		0	Ō	Aborted	Process Flows

Figure 15.7: Summary for all Process Flows

The process flow summary displays the process flows based on three categories:



- Process flows that started before the specified start time and ended before the specified end time
 - Process flows that started after the specified start time and ended before the specified end time
 - Process flows that started after the specified start time and ended after the specified end time
 - You can view the process flow summary based on all criteria except the process flow status. The system always displays the summary for all process flows status.



16 ABOUT ADEPTIA INC.

Adeptia, an enterprise software company headquartered in Chicago, Illinois, provides a business process integration technology to easily and quickly automate business processes using industry-specific standards. Adeptia's unique product combines business process management with business-to-business integration. Adeptia's reusable and highly scalable technology has been deployed by Fortune 1000 companies. For more information, visit <u>http://www.adeptia.com</u>.

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